Questionnaire for User Interface Satisfaction (QUIS)


Please rate your satisfaction with the system.

1. Overall reaction to the Software
   - Terrible / Wonderful
   - Difficult / Easy
   - Frustrating / Satisfying
   - Dull / Stimulating
   - Rigid / Flexible

2. Screen
   - Reading characters on the screen
     - Hard / Easy
   - Organization of information
     - Confusing / Very Clear
   - Sequence of screens
     - Confusing / Very Clear

3. Terminology and system information
   - Use of terms throughout system
     - Inconsistent / Consistent
   - Terminology is intuitive
     - Never / Always
   - Position of messages on screen
     - Inconsistent / Consistent
   - Prompts for input
     - Confusing / Clear
   - Error messages
     - Unhelpful / Helpful

4. Learning
   - Learning to operate the system
     - Difficult / Easy
   - Performing tasks is straightforward
     - Never / Always
5. System capabilities
   • System speed
     – Too slow / Fast enough
   • System reliability
     – Unreliable / Reliable
   • System tends to be
     – Noisy / Quiet
   • Designed for all levels of users
     – Never / Always
Computer System Usability Questionnaire (CSUQ)


1. Overall, I am satisfied with how easy it is to use this system
   • Strongly Disagree / Strongly Agree
2. It was simple to use this system
   • Strongly Disagree / Strongly Agree
3. I can effectively complete my work using this system
   • Strongly Disagree / Strongly Agree
4. I am able to complete my work quickly using this system
   • Strongly Disagree / Strongly Agree
5. I am able to efficiently complete my work using this system
   • Strongly Disagree / Strongly Agree
6. I feel comfortable using this system
   • Strongly Disagree / Strongly Agree
7. It was easy to learn to use this system
   • Strongly Disagree / Strongly Agree
8. I believe I became productive quickly using this system
   • Strongly Disagree / Strongly Agree
9. The information (such as online help, on-screen messages, and other documentation) provided with this system is clear
   • Strongly Disagree / Strongly Agree
10. It is easy to find the information I needed
    • Strongly Disagree / Strongly Agree
11. The information provided for the system is easy to understand
    • Strongly Disagree / Strongly Agree
12. The organization of information on the system screens is clear
    • Strongly Disagree / Strongly Agree
13. The interface of this system is pleasant
    • Strongly Disagree / Strongly Agree
14. I like using the interface of this system
    • Strongly Disagree / Strongly Agree
15. This system has all the functions and capabilities I expect it to have
    • Strongly Disagree / Strongly Agree
16. Overall, I am satisfied with this system
    • Strongly Disagree / Strongly Agree